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A FEEDBACK QUESTIONNAIRE FROM THE VALUED CLIENTS

ISS Laboratory wishes to further improvement in services' quality by listening and implementing your feedback

Purchase Order# :

	ExInt.	V.good	Average	Poor	V.Poor
How is ISS LAB response to your request of sampling?					
How is ISS LAB technician behavior during sampling?					
ISS lab giving priority to my urgent samples					
ISS Report Quality					
ISS Report accuracy					
How was the technical appearance of the report?					
How do you evaluate our services with other laboratories you dealt with?					
How far the recommendation in the report is useful if there?					

	Yes	No
Was the delivery of the analysis report on time?		
Did you face any problem when dealing with ISS Lab?		

If yes what was the problem?

Do you have any suggestion to further improvement for our services?

If yes what is the suggestion?

If I have samples for testing in future I will deal with ISS LAB.

Name:

Company / Position:

Tel:

Mobile:

For Office Use Only

Information taken by:

Date:

Data action taken (If needed)

Action Communicated to the customer on:

APPROVED